

Connecting data to point of care

Enhance workflows with the Care Insights app on the Vim platform

HealthSpring partners with Vim to connect our comprehensive gap-in-care data to the point of care, allowing for more streamlined assessment.

The Vim Connect platform works in coordination with the electronic health record to bring applications, tools and data directly into clinical and administrative workflows. On Vim Connect, the Care Insights application delivers HealthSpring open gap data to help you streamline your assessment process for patients with Medicare Advantage coverage through HealthSpring.

You can use Vim to complete gap-in-care documentation as part of the HealthSpring Prospective Program Comprehensive Assessment or independently.

Benefits of using Vim

Care Insights on the Vim Connect platform connects external data, such as the Centers for Medicare & Medicaid Services Five-Star Quality Rating System measures, directly to the point of care. This allows you to address gaps without having to leave your existing workflow. With HealthSpring data in the EHR interface, you and your teams can comprehensively address open gaps with less friction and manual burden. Benefits include:

- Easy installation and implementation
- Integration with your EHR workflow enables access to open care gaps during the time of visit, allowing for a more comprehensive assessment by having needed information available at the point of care
- Supports improved workflows and reduced administrative burden by eliminating the need to rely on separate, non-integrated payer-specific gap reporting

EHR connectivity technology

- Serves as the link between HealthSpring data and your EHR workflow
- A quick and easy technology deployment shortens go-live from months to minutes
- Context-aware technology allows you to review needed information regardless of where you are in the patient record. It can facilitate writeback as authorized by the user while documenting in an open encounter.

Data presentation to clinicians

- Quality measures are integrated seamlessly with your existing EHR workflow. This supports delivery of high-value care and gap assessment with fewer steps and pre-visit preparation time.
- Vim meets care teams where they are to enable greater engagement with gaps at the point of care.



Data security

- Vim's Care Insights application has access controls to protect and audit access to sensitive data, especially protected health information. It uses controls such as credentials, multifactor ID and a vector directory number in accordance with "Need to Know" and "Least Privilege" principles. Distinct environments are created for each health plan, ensuring no comingling of data.
- All data is encrypted with industry recommended protocols and ciphers, ensuring only those with authorization can view the decrypted data.
- No PHI or personally identifiable information is stored outside of Vim's data centers.

Closing the gap with HealthSpring

To complete gap-in-care documentation, you have several options for submitting Comprehensive Assessment or compliant medical records, as outlined below. Administrative payments may vary by participation type. You will need to submit the Comprehensive Assessment or a compliant medical record to HealthSpring for the date of service for which any gaps are addressed to complete the documentation. These are required for payment.

Option 1: Continue Comprehensive Assessment submissions through your current process with no administrative changes. Refer to Comprehensive Assessment materials on the [HealthSpring provider website](#).

Option 2: Providers using E-Clinical Works may submit via electronic transmission through Vim to HealthSpring. To use this functionality, please work with Vim directly.

Option 3: Submit medical records directly to HealthSpring. Fax to 860-907-0235, or email VIMproviderfax@HealthSpring.com.

Precise coding and documentation support quality patient care delivery. It can reduce administrative burdens to your practice and your patients with HealthSpring plans. Providers must confirm the accuracy of reported diagnoses and ensure that their practices comply with the International Classification of Diseases, Tenth Revision, Clinical Modification Official Guidelines for Coding and Reporting and applicable legal requirements.

For questions or additional information about Vim, contact your HealthSpring representative.